

भारत सरकार / Government of India
रेल मंत्रालय / Ministry of Railways
दक्षिण मध्य रेलवे / South Central Railway

मं.रे.प्र का कार्यालय,
वाणिज्य विभाग
विजयवाडा मंडल
विजयवाडा - 520001.



Office of the DRM
Commercial Branch
Vijayawada Division
Vijayawada - 520001.

Ph: (Rly) 070-67200

E-mail : srdcmbza@gmail.com

No.B/C.14/PA/Misc./01/2024

Date: 14.08.2024.


**All SMRs, CBSRs & Ticket checking staff
over Vijayawada Division**

Sub: Steps to be taken for handling rush during holidays of August 2024 – Reg
Ref: Comml/HQrs/SCs letter No.C.Comp/PG/HQ/2024-25 dated 14.08.2024.

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In view of ensuing holidays, coupled with weekend from 15.08.2024 to 19.08.2024, travel in large numbers is expected during the holiday period and before & after completion of holidays. In this regard, the following steps are to be taken to handle the rush and to curb any instances of traveling of unauthorized passengers in reserved coaches:

1. The enquiry counters/information display systems to be made fully functional for dissemination of information related to special trains, train running etc. It should be ensured that Display Boards are disseminating correct information.
2. General ticketing should be strengthened, duly operating additional peak hour counters and using ATVM facilitators.
3. Proper steps to be taken to regulate the queues, crowding at counters and during boarding of passengers by popular trains.
4. Announcements should be made advising passengers with general ticket, Season ticket holders and passengers with PRS counter waitlist ticket (after preparation of chart) not to board reserved coaches and that if they board, they will be imposed penalty and also de-boarded at the next stopping station.
5. Unauthorized passengers travelling in reserved coaches should be penalized upto point of detection and arrangements to be made for de-boarding at next stoppage stations.
6. Joint teams of Ticket checking and RPF staff should be formed at major enroute stations for facilitating de-boarding of unauthorized passengers.
7. Adequate drinking water facility, proper upkeep of waiting halls, functioning of passenger amenities at stations/trains to be ensured.
8. Adequate Ticket checking staff to be deputed for manning of all reserved coaches.


(Md. Ali Khan)
DCM-I/BZA
For Sr.DCM/BZA

C/- CCI/UTS, CCI/Amenities, CTI Sr.DCM/O/BZA & All Section CCIs: for information and necessary action

C/- CCL/BZA: for information and necessary action.